

**Dept: Financial Services  
Div: Administration  
Measures & Statistical Accomplishments**

The FNSB intends to measure the success of this section by the use of the following measures, over time.

<u>Measures</u>	<u>2005/06 Actual</u>	<u>2006/07 Actual</u>	<u>2007/08 Actual</u>	<u>2008/09* Budget</u>	<u>2009/10* Budget</u>
Measure 1. Earned Certificate of Achievement for Excellence in Financial Reporting	Yes	Yes	Yes	Yes	Yes
Measure 2. Earned Distinguished Budget Presentation Award from the Government Finance Officers Association	Yes	Yes	Yes	Yes	Yes
Measure 3. Health of Bond Ratings Reaffirmed	Yes	Yes	Yes	Yes	Yes
Measure 4. Percentage of fiscal-related ordinances and resolutions processed on time	100%	100%	100%	100%	100%
Measure 5. Number of Financial Services Department complaint to the Mayor's Office.	0	0	0	0	0
Measure 6. Timely and accurate processing of Assemblymember requests.	Yes	Yes	Yes	Yes	Yes

**Additional Statistical Accomplishments**

Receipt of Vendor Payment Complaints by Mayor	0	0	0	0	0
Number of Assembly Requests Responded to	3	3	6	10	10
Number of Appropriating Ordinances Reviewed and Processed	36	41	47	47	49
Number of Resolutions Reviewed and Processed	4	5	7	6	6
Number of Tax Collection Appeals Processed	5	6	1	6	6
Number of Tax Appeals to the Assembly	1	0	0	0	0
Number of Bed Tax Hearings Chaired	0	0	0	0	0
Number of Alcohol and Tobacco Excise Tax Hearings	0	0	0	0	0
Number of Bond Sales (including anticipated)	1	2	1	0	0
Amount of Bonds Sold	\$9,750,000	\$22,460,000	\$11,128,000	\$0	\$0
Number of Master Lease Schedules Processed	15	7	19	15	15

**Information Dissemination:**

Recommended Budget Trifolds	50	50	50	50	50
Approved Budget Trifolds	250	250	300	400	400
Recommended Budgets	65	65	65	65	65
Approved Budgets	75	120	120	120	120
Is the Financial Services (FS) Webpage current	Yes	Yes	Yes	Yes	Yes
Number of Budget documents available on FS Website	6	8	9	10	11
Number of Financial Reports available on FS Website	5	7	8	9	10
Number of Bond Series Official Statements on FS Website	4	6	7	8	8
Number of Questions received by the FS Website	8	4	6	6	6
Number of "Hits" received by the Financial Services Website	4,630	5,000	5,370	5,400	5,400
Number of CDs made for Various Projects	N/A	30	30	30	30

\*Predicted values based on previous year's data.

~Estimated values